

City of Ridgeland

Post Office Box 217

304 Highway 51

Ridgeland, Mississippi 39158

601.856.7113

www.ridgelandms.org



Gene F. McGee

Mayor

David W. Overby, CPA

Director of Finance &  
Administration

City Clerk

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Chuck Gautier, Ward 2

Kevin Holder, Ward 3

Larry Roberts, Ward 4

Scott Jones, Ward 5

Linda S. Davis, Ward 6

Gerald Steen, At-Large

Mayor Pro Tempore

THE CITY OF



RIDGELAND

To Whom It May Concern:

I would like to commend Triton Water Technologies for the outstanding job they performed in installing the water meters and automatic meter Reading system that comprise our new advanced meter infrastructure.

Their people are professional, courteous and patiently worked through complex problems with our billing software and database. Their installation team did an excellent job deploying the system.

The company's knowledge goes far beyond simple meter installation. They provided experts in every facet of our program such as identifying the correct meter sizing and type. They have the ability to analyze every meter as they do their installation and made invaluable recommendations to the City that ensured we got the absolute best value and benefits from the project. They indentified "orphan" accounts and mistakes in our account database. Triton completely cleaned up years of neglect in the files of the billing system.

The proof is in the results. Revenue has increased to the point the system is not only paying for itself, but we have considered lowering water rates to our customers.

Our only regret is bringing Triton Water Technologies into the process too late in the game. They bring extensive real world knowledge and were able to not only take care of any problem and answer all questions but provided invaluable suggestions that improved the process.

I would recommend Triton Water Technologies to any municipality who is considering installing an Advance Metering Infrastructure.

Sincerely

Chuck Gautier